

United States Postal Service®

# INDUSTRYALERT

July 19, 2024

## UPDATE – USPS Ship (PCC) – [INCIDENT # 8855005] Data delay, impacting data provisioning in USPS Ship IV-MTR Data Feeds

The United States Postal Service has identified an issue delaying data in USPS Ship which began on July 16, 2024. The IT team is currently working to resolve the issue. The backlogged data is anticipated to be current by close of business **July 22, 2024**. However, following standard protocol - data processing will be monitored; and updated status assessments provided.

The following data feed is delayed:

1. USPS Ship (PPC) Pricing Notification data feed through IV-MTR

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (**7:00 AM CT – 7:00 PM CT**), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [[MSSC@usps.gov](mailto:MSSC@usps.gov)] or telephone [ (877) 672-0007 ].

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